

# Home Services Scheduling by Dispatch

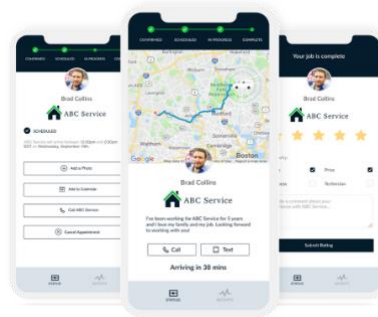
Connect with Prospects | Estimated Annual Program Value: \$2,500

Included With

- All Levels

The Home Services Scheduling program by Dispatch supports you in generating leads and enhances the homeowner experience with your business. With a direct integration to our dealer locator, you will have the ability to capture leads digitally, make an impactful first impression, and start building a loyal relationship with that customer.

Eligible companies will benefit from a Lite, Plus, or Power license to the platform. All enrolled contractors will have access to Lite. Liberties Plus contractors may opt into Plus at no additional cost and Certified Comfort Expert Contractors may opt into Power at no additional cost. CCE contractors will have the option to offer online scheduling on their OWN website for free by adding a personalized **Schedule Now** button.



## Key Benefits

Lite	Plus	Power
<ul style="list-style-type: none"> <li>• Job Status Visibility</li> <li>• Accept Jobs</li> <li>• Appointment Scheduling with Suggested Times</li> <li>• Add Notes/Attachments/Photos</li> </ul>	<ul style="list-style-type: none"> <li>• Lite Benefits</li> <li>• Full Customer Experience</li> <li>• Assign Jobs</li> <li>• Send and Accept Estimates, Invoices and Payments</li> <li>• View Reports</li> </ul>	<ul style="list-style-type: none"> <li>• Lite and Plus Benefits</li> <li>• Message with Customer</li> <li>• Build Online Reputation</li> <li>• Travel Reporting</li> <li>• Call Masking</li> <li>• QuickBooks Integration and Sync</li> <li>• Credit Card Processing</li> <li>• Schedule Now/Web Booking Page Link</li> </ul>

Access to the Lite, Plus, and Power licenses for this program is funded by Johnson Controls. Companies using a Plus or Power license that remains inactive and that don't use the additional functionality of the license for 30 consecutive days will be downgraded to Lite. To opt into a greater license, contact [support@dispatch.me](mailto:support@dispatch.me).

## How to Participate

1. Discuss a partnership with our brand with your Distributor Representative or Territory Manager.
2. Distributor enrolls dealer in the "Home Services Scheduling by Dispatch" program in the Marketing Dashboard.
3. Within 14 days of enrollment, Dispatch will send a notification to the dealer with an invitation to join training and set up their account.
4. Contractor may contact the program partner for ongoing support at [support@dispatch.me](mailto:support@dispatch.me).

## Key Resources and Contacts

Additional information about this program can be found in HVAC Navigator using the following path:

**Navigator -> Marketing -> Marketing Navigator -> Program Operating Resources**

Dispatch (Program Partner)  
[support@dispatch.me](mailto:support@dispatch.me)

Ducted Systems Channel Marketing  
[bts-ds-marketing@jci.com](mailto:bts-ds-marketing@jci.com) / 833-242-7869